NORTHFIELD JUNIOR SCHOOL

Parent Code of Conduct

Adopted	**17.05.2023**
Reviewed By (Name)	**Victoria Jones**
Job Role	**Assistant Headteacher**
Next Review Date	**September 2027**

Policy Review:	Version:	Proposed by:	Seconded by:	Min No:	Date:	Chair
17.05.2023	V1:22/23				17.05.2023	AThomas

Purpose and aim of the policy:

At Northfield Junior School we believe it is important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Provide a happy, safe and secure environment for all to enjoy.
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff and governors (through the staff and governor code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers:

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Support the school in upholding our duty to safeguarding; including the use of mobile phones within school
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Respect the school environment, including keeping the school tidy by not littering;
- Being considerate of others when delivering and collecting children from school, including being mindful of blocking pavements, being considerate to neighbours and other road users when parking, not smoking/ vaping near the school entrance, use of mobile phones and leaving engines running when parked.

Behaviour that will not be tolerated:

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any threatening behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Damaging or destroying school property;

Use of Social Media

We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, staff, parents or children. We take very seriously the inappropriate use of social media by a parent to publicly humiliate or criticise another parent, member of staff or child.

If parents have any concerns about their child in relation to the school as we have said above they should:

1. Contact the class teacher, either by phoning the School Office or by using parent@northfield.derbyshire.sch.uk
2. If the concern remains contact the Headteacher via the School Office
3. If still unresolved, contact the school governors through the complaints procedure (this is available on our website)

They should not use social media as a medium to air any concerns or grievances

Online activity which we consider inappropriate:

- Identifying or posting images / videos of children
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school into disrepute
- Posting defamatory or libellous comments
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or using inappropriate language
- Breaching school security procedures
- Posting or spreading misinformation
- Doxing

At our school we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with actions outlined below.

Breaching the code of conduct:

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent in to school to meet with a senior member of staff or the Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site, this may be a temporary or permanent ban.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the chair of governors before banning a parent from the school site.

Thank-you for abiding by this code in our school. Together we can create a positive and supportive environment for everyone in our school.